

Mobile Texting Account Alerts Guide

How to Enroll

1. Log into [Online Banking](#) on a desktop computer.
2. Select **Settings**.
3. Select **Mobile Settings**.
4. Select **Text Mobile Settings**.
5. Check “**Enable text access for your mobile device**” and “**Accept Transit Employees FCU Text Banking Terms & Conditions**” after viewing the Terms & Conditions.
6. Enter your mobile phone number and carefully choose your wireless provider. This information can be changed at any time.

The screenshot shows the TEFCU online banking interface. The top navigation bar includes 'Home', 'Bill Pay', 'eStatements', 'Settings', and 'Services'. The 'Settings' menu is expanded to show 'Mobile Settings' and 'Text Mobile Settings'. The 'Text Mobile Settings' page is titled 'Transit Employees FCU Mobile Text Settings'. It features two checked checkboxes: 'Enable text access for your mobile device' and 'Accept Transit Employees FCU Text Banking Terms & Conditions'. Below these is a 'Mobile Phone Number' field with the number '202' and a 'Select Your Wireless Provider' dropdown menu set to 'AT&T Mobility'. A table titled 'Select the accounts you want text access from your mobile device' has columns for 'Account Name' and 'Mobile Short Name'. The table lists several accounts with checkboxes and empty short name fields. A 'Text Commands' box on the right lists commands like 'Bal=All Acct Bal', 'Bal Mobile Short Name=Single Acct Bal', 'Hist=All Accts Recent Activity', 'Hist Mobile Short Name=Single Acct Activity', 'Help=Commands', and 'Stop=Cancel'.

How to Setup Accounts & Mobile Short Names

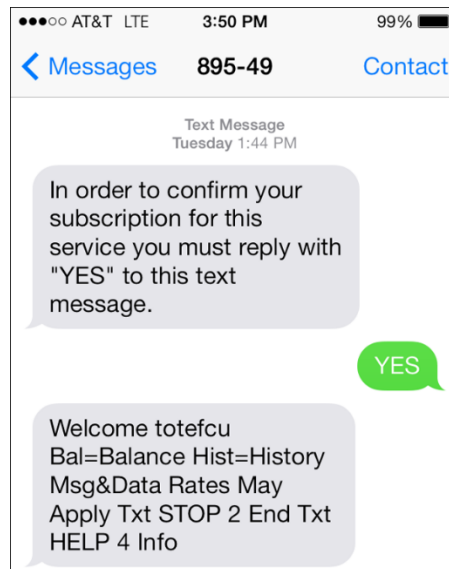
1. Check the accounts you want to activate for mobile texting. You can activate as many as you would like.
2. Type in a mobile short name for each account (e.g. *S02 CREDIT BUILD* will have a mobile short name of *cb*). The short names **must be unique** for all accounts.
3. Select **Submit** when completed.

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Select the accounts you want text access from your mobile device

Account Name	Mobile Short Name
<input checked="" type="checkbox"/> S00 SHARE	<input type="text" value="share"/>
<input checked="" type="checkbox"/> S02 CREDIT BUILD	<input type="text" value="cb"/>
<input checked="" type="checkbox"/> S05 HASSLE FREE	<input type="text" value="hf"/>
<input type="checkbox"/> S06 TRADITIONAL	<input type="text"/>
<input type="checkbox"/> S10 HOLIDAY CLUB	<input type="text"/>
<input type="checkbox"/> S11 SPECIAL SAVI	<input type="text"/>
<input checked="" type="checkbox"/> S16 AUTO SECURED	<input type="text" value="auto"/>

In order to **confirm your subscription to mobile texting**, you must reply **"YES"** to the initial text that was sent to you. If you did not receive a text, verify that your mobile phone number and provider were correctly entered.



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Text Commands

Mobile texting will give you the ability to receive your balance and transaction history on the go. The text commands are easy to remember and if you ever need a reminder, simply text “**Help**” to **89549**. You will always have access to the **text alert number** for your text commands by logging into Online Banking and selecting on **Settings > Mobile Settings > Text Mobile Settings**. The number is listed under your mobile phone number. To stop mobile texting services, text “**STOP**” to **89549**.

Mobile texting is **not** case sensitive. Send all text requests to **89549** (see samples below).

To receive a balance on all accounts text:

Bal

To receive a balance on one account text:

Bal mobile_short_name (i.e. Bal hf)

To receive recent activity on all accounts text:

Hist

To receive recent activity on one account text:

Hist mobile_short_name (i.e. Hist hf)

