Mobile Texting Account Alerts Guide

How to Enroll

1. Log into **Online Banking** on a desktop computer.
2. Select **Settings**.
3. Select **Mobile Settings**.
4. Select **Text Mobile Settings**.
5. Check "**Enable text access for your mobile device**" and "**Accept Transit Employees FCU Text Banking Terms & Conditions**" after viewing the Terms & Conditions.
6. Enter your mobile phone number and carefully choose your wireless provider. This information can be changed at any time.
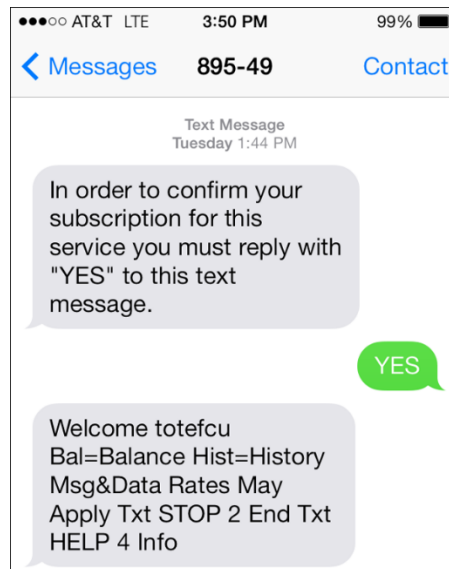

How to Setup Accounts & Mobile Short Names

1. Check the accounts you want to activate for mobile texting. You can activate as many as you would like.
2. Type in a mobile short name for each account (e.g. *S02 CREDIT BUILD* will have a mobile short name of *cb*). The short names **must be unique** for all accounts.
3. Select **Submit** when completed.

Mobile Texting Account Alerts Guide

In order to **confirm your subscription to mobile texting**, you must reply "**YES**" to the initial text that was sent to you. If you did not receive a text, verify that your mobile phone number and provider were correctly entered.

Mobile Texting Account Alerts Guide

Text Commands

Mobile texting will give you the ability to receive your balance and transaction history on the go. The text commands are easy to remember and if you ever need a reminder, simply text "**Help**" to **89549**. You will always have access to the **text alert number** for your text commands by logging into Online Banking and selecting on **Settings > Mobile Settings > Text Mobile Settings**. The number is listed under your mobile phone number. To stop mobile texting services, text "**STOP**" to **89549**.

Mobile texting is **not** case sensitive. Send all text requests to **89549** (see samples below).

To receive a balance on all accounts text:	*Bal*
To receive a balance on one account text:	*Bal mobile_short_name (i.e. Bal hf)*
To receive recent activity on all accounts text:	*Hist*
To receive recent activity on one account text:	*Hist mobile_short_name (i.e. Hist hf)*